

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| In re Patent Application of: |) |
| KRYUCHKOV ET AL. |) |
| |) Examiner: S. NI |
| Serial No. 10/814,543 |) |
| |) Art Unit: 2614 |
| Filing Date: MARCH 31, 2004 |) |
| |) Attorney Docket No. |
| Confirmation No. 7406 |) 78531 (36-153 US) |
| |) |
| For: METHOD AND SYSTEM FOR |) |
| FACILITATING NETWORK |) |
| TROUBLESHOOTING |) |
| |) |

AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Responsive to the Office Action of June 26, 2008, a Request for a one-month extension of time being filed concurrently herewith, please enter the amendments and consider the remarks set forth below.

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this filing.

Remarks begin on page 9 of this filing.